Simplify Office Administrative Tasks

Keep our Quick Reference Guide nearby to make pre-visit planning and post-visit tasks quick and easy.

**Website: Allwell.LouisianaHealthConnect.com**
- Patient care forms
- Pre-Auth Needed tool
- Louisiana Healthcare Connection news
- Provider Manual
- Preferred Drug List
- Member resources

**Secure Portal: Provider.LouisianaHealthConnect.com**
- Verify member eligibility
- Access patient health records
- View patient gaps
- Manage prior authorizations
- Submit and manage claims
- And more!

**Member Eligibility**
Check member eligibility via:
- Secure Web Portal
- TTY/TDD: 711
- Provider Services: 1-855-766-1572

**Patient Care Gaps**
Find recommended services that a member has not completed.
1. Visit the Secure Provider Portal.
2. Review patient information for any gaps in care.
3. Plan to address care gaps during upcoming appointment.

**Pre-Visit Planning Checklist**
- Verify member eligibility.
- Check for patient care gaps and address them during upcoming office visit.
- Use Pre-Auth Needed tool to determine if prior authorization is needed before appointment.

www.Allwell.LouisianaHealthConnect.com
Provider Services: 1-855-766-1572

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**Prior Authorization**

Use the Pre-Auth Needed tool on our website to determine if prior authorization is required.

Submit prior authorizations via:
- Secure Provider Portal
- Fax: 1-844-522-9881
- Phone: 1-855-766-1572

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**Claims**

Timely Filing guidelines: 180 days from date of service.

Claims can be submitted via:
- Secure Portal
- Clearinghouses: EDI Payor ID 68069
- Mail paper claims to:
  
P.O. Box 3060
  Farmington, MO 63640-3060

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**Other Partners**

To contact our other health services partners:
- Vision: 1-800-465-6972
- Dental: 1-844-342-5582
- NIA: 1-800-424-4824
- Silver & Fit: 1-877-427-4788
- Chiropractic: 1-800-678-9133

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