

Louisiana Healthcare Connections

Prior Authorization Metrics Summary

Effective 12/31/2025



Important Notice Regarding Prior Authorization Data

The prior authorization information posted here may differ from data submitted to state or federal regulators, which may be compiled using different methodologies, reporting periods, data sources, or validation processes. This information is provided for transparency and informational purposes only and should not be relied upon as a complete or definitive representation of all prior authorization activity.

Additionally, the data presented on this website is derived from multiple operational systems and reflects information available at the time of publication. Due to system limitations, data integration constraints, and ongoing process enhancements, certain prior authorization requests, determinations, or attributes may not be fully captured or reflected in this dataset.

Prior Authorization Metrics Summary: Louisiana Healthcare Connections

Standard Prior Authorizations:

Metric Name	How many times this happened	Out of total requests	Percentage
Prior Authorization requests that were approved, aggregated for all items and services.	119,472	154,350	77.40%
Prior Authorization requests that were denied, aggregated for all items and services.	34,878	154,350	22.60%
Prior Authorization requests for which the timeframe for review was extended, and the request was approved, aggregated for all items and services.	5,526	154,350	3.58%
Prior Authorization requests that were approved after appeal, aggregated for all items and services.	250	967	59.98%

Metric Name	Average Time	Median Time
Standard (non-urgent) Prior Authorization Requests	2 days	1 day

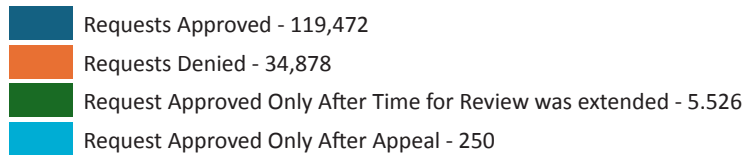
Expedited Prior Authorizations:

Metric Name	How many times this happened	Out of total requests	Percentage
Prior Authorization requests that were approved, aggregated for all items and services.	1,829	2,224	82.24%
Prior Authorization requests that were denied, aggregated for all items and services.	395	2,224	17.76%
Prior Authorization requests for which the timeframe for review was extended, and the request was approved, aggregated for all items and services.	23	2,224	1.03%
Prior Authorization requests that were approved after appeal, aggregated for all items and services.	84	112	75.00%

Metric Name	Average Time	Median Time
Expedited (urgent) Prior Authorization Requests	1 day	1 day

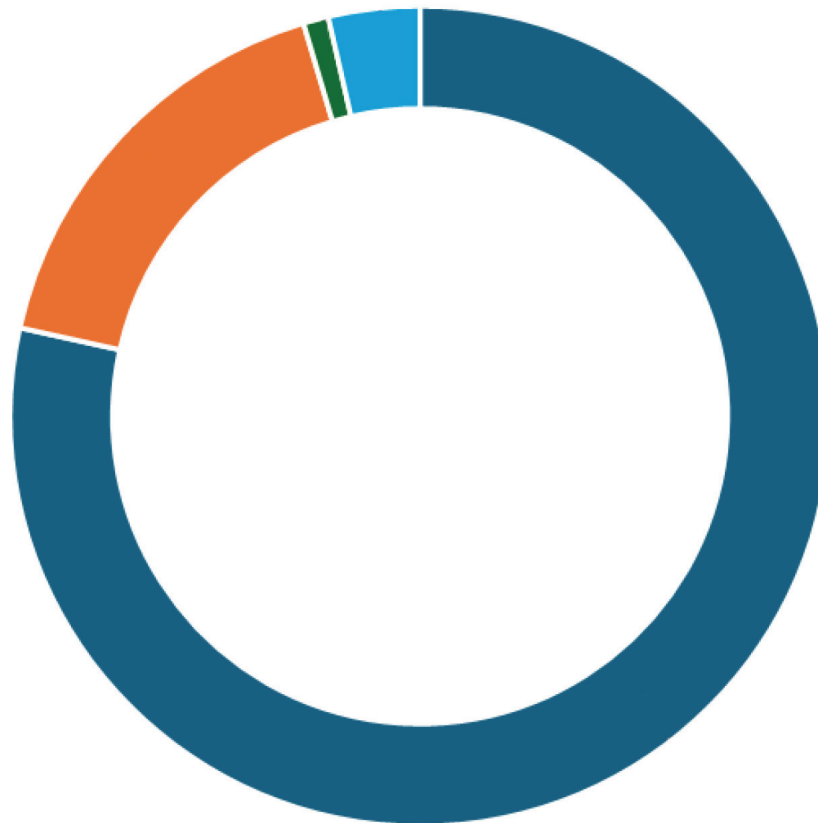
In 2025, Louisiana Healthcare Connections received a total of 154,350 (non-urgent) prior authorization requests for our covered patients.

77.40% of those requests were approved:



In 2025, Louisiana Healthcare Connections received a total of 2,224 expedited (urgent) prior authorization requests for our covered patients.

82.24% of those requests were approved:



- Requests Approved - 1,829
- Requests Denied - 395
- Request Approved Only After Time for Review was extended - 23
- Request Approved Only After Appeal - 84